

- Every item we sell comes with our 100% satisfaction guarantee. If you are not completely satisfied with your order when it arrives, we'll refund your money or exchange any item purchased within 30 days of purchase. Items need to be un-used (new) and packed securely in original packaging. Special order items can only be returned due to manufacturing defects.  
**No refunds or exchanges are allowed on special order items.**
- Electric parts including electric motors and speed controllers are warranted for manufacturing defects for a period of 12 months from the date of purchase, unless failure was due to improper installation or abuse. Warranted electric motors and controllers will be replaced with remanufactured products. Allow up to 30 days for disposition on electrical items so proper inspection can be performed.
- Buggies Unlimited is not responsible for any labor expenses that occur as the result of the installation of any wrong or defective part.

# STOP!

Please complete this form and call us toll-free at **1-888-444-9994** for a **Return Authorization Number** and **Reason Code**.

RA # \_\_\_\_\_

**Please call one of our trained Customer Service Representatives at the above number to receive a Return Authorization Number (RA #), and a Reason Code (RC #), so we can accurately process your return.**

RC # \_\_\_\_\_

1. Inside the package, enclose this completed form with the RA # and RC # written in their appropriate boxes.
2. Return the item to its **Original Packaging** and tape box securely.
3. Attach completed shipping label (below) firmly to outside of box.
4. Ship UPS or insured mail, prepaid. **NO C.O.D.'s WILL BE ACCEPTED.**
5. Save all of your shipping receipts for proof of delivery.

(Optional) Complete this section for exchanges or to order additional merchandise

| Item # | Qty. | Description of Return | Price of Each | Amount |
|--------|------|-----------------------|---------------|--------|
|        |      |                       |               |        |
|        |      |                       |               |        |
|        |      |                       |               |        |

**Payment for additional items or exchanged difference.**  **Check enclosed**  **Credit card**  
*All orders payable by check will be held for 15 business days*

Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_  
 Signature \_\_\_\_\_

|                           |  |
|---------------------------|--|
| Total for new merchandise |  |
| Subtract refund           |  |
| New Shipping & Handling   |  |
| Subtotal                  |  |
| Sales Tax 7% FL           |  |
| <b>TOTAL</b>              |  |